

Does a spa need to be filled and drained each time it is used?

Fortunately, no. Properly maintained, many people change the water in their hot tub every three to six months, depending on variables like the number of bathers, frequency of use, type of sanitizing system, and so on.

Can someone contract a disease from a spa?

The relaxing benefits of a warm water soak depend on spa care. By following the recommended guidelines (from your local dealer) for treating spa water, you should enjoy years of relaxation benefits without worry about bacteria or disease.

What is the difference between an air injector and a jet?

Jets, located throughout a spa, deliver water into the spa in different volumes and motions, which provide the body with a massaging action. Many jets are interchangeable and often adjustable so the spa bather can customize his/her soak. Air injectors, however, are generally located in the seat areas and, when activated, create a turbulent bubbling or boiling action, another preference of some spa users.

How much water does a hot tub hold?

Hot tubs come in all shapes and sizes, so the amount of water will vary. As people get into the spa, water is displaced and the level rises. The general recommendation is that there be enough water to cover the jets and the filter intake area, but not so much water that movement results in an overflow.

I have safety concerns about children or neighbors using my spa when I'm not around.

Using the lock down straps on your cover will help to prevent unauthorized visitors for using your spa.

Can I use our hot tub in the winter? What if we choose not to?

Sure! Many people not only use their tub in the winter, but find that winter is their favorite time to get their hot water hydrotherapy. However, if you choose not to use your tub in the winter, please contact your authorized dealer to "drain and winterize" your tub so it can be ready to go again, when you are, in the spring!

Air Control or Venturi	Mounted on the lip of the spa or at the equipment shroud, to induce air to the jets.
Cabinet	The redwood or driftwood panels that surrounds the spa, also called a skirt.
Control Panel	Mounted on the lip of the spa. The digital panel that controls the spas functions.
Control Box	Basically the brain of the spa. Power is distributed to all functions of the spa, pumps, ozonator, heater, fiber optics, etc. Also called a Spa Pack

Drain	The fitting located inside the cabinet that drains water from the spa.
Filter	The filter cleans the spa and removes particles and debris and protects the equipment from foreign substances.
G.F.C.I. Breaker	The electronic switch installed in the power box of your house to give power to the spa. This is a non-user serviceable part.
Gate Valves	T-handled valves located at the inlets and outlets of the equipment. The gate valve blocks or opens the water line by the equipment.
Heater	The thermostatically controlled heater raises the temperature of the water to the desired degree. This is located under the control box in the equipment area.
Hose Bib	Used in the draining of the spa, fits a standard garden hose.
Jets	The fittings on your spa that direct the flow of water for massaging action.
Ozone	A water purification supplement method using Ozone Gas. Ozone gas, made by an Ozone Generator unit, can reduce your sanitizer needs by up to 25%.
Corona Discharge	<p>The Corona Discharge Ozonator reduces the amount of chemicals needed to keep water clean and crystal clear.</p> <p>Ozone, a pH-neutral oxygen compound, is created when a molecule of oxygen passes between a high voltage electrode and a stainless steel grounded electrode. creating an "energy field of electrons" This field instantly converts oxygen molecules into ozone, which is dispersed throughout the water destroying algae and bacteria. With less contamination in the water, less chemicals are required to keep the water clean. This saves you both time and money.</p> <p>The Corona Discharge ozone generator also saves energy, compared to the standard ultraviolet ozone generator. Corona Discharge technology produces twice the concentration of ozone while consuming less than one-tenth the electricity.</p>
pH	Stands for "Potential for Hydrogen" This is the term used to describe the acid (low pH) or Alkalinity (high pH) condition of the water. The ideal pH for spa water is 7.5
Skimmer	This is the square opening with the floating gate at the water level. The skimmer removes surface debris to the filter. The water level in the spa should be kept at 2" above the skimmer for optimum operation



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